

CHUCK E. FOCUS

- Celebrate Accomplishments - Share Knowledge - Spread Culture -

Company Wide Sales Growth

Restaurant	2018	2019	YOY%
Danvers, MA #478	\$13,724	29,322	113.6%
New Hartford, NY #646	\$7,091	\$15,066	112.4%
Middletown, NJ #480	\$12,946	\$27,208	110.2%
Natick, MA #479	\$13,974	\$27,483	96.7%
Niles, OH #745	\$9,362	\$16,671	78.1%
Worcester, MA #459	\$19,180	\$33,476	74.5%
Everett, MA #755	\$26,260	\$45,011	71.4%
Burnsville, MN #793	\$13,869	\$23,368	68.5%
Attleboro, MA #464	\$19,841	\$32,339	63.0%
Racine, WI #726	\$11,894	\$19,327	62.5%

District Sales Growth

District	Region	YTD%
Joseph Risnear	Southeast	14.2%
Brian Pitre	Southeast	13.4%
Adam Shafran	Western	12.6%
Louis Deignan	Western	11.9%
Anthony Chapa	Southeast	10.5%
Jon Fiorentine	Northeast	10.1%
James Hamblen	Southeast	7.8%
Eric Bargas	Southeast	7.8%
Todd Bell	Western	7.3%
Eric Montes	Northeast	7.2%

Birthday Sales Growth

Restaurant	2018	2019	YTD%
Hagerstown, MD #772	13.3%	19.4%	6.1%
Richmond, VA #056	16.4%	20.5%	4.2%
Potomac Mills, VA #071	16.6%	20.7%	4.1%
Manassas, VA #118	16.6%	20.7%	4.1%
FM 1960, TX #032	10.7%	14.5%	3.8%
Regina, SK #872	9.5%	13.3%	3.7%
Pasadena, CA #324	22.3%	25.9%	3.5%
La Mirada, CA #447	15.2%	18.6%	3.4%
New Hartford, NY #646	15.5%	18.8%	3.3%
Greece, NY #839	13.6%	16.9%	3.3%

Tesser Remodels Sales Growth

Restaurant	2018	2019	YOY%
FM 1960, TX #032	\$20,510	\$38,325	86.9%
Indy Castleton, IN #096	\$17,071	\$31,063	82.0%
El Paso, TX #852	\$17,526	\$31,381	79.1%
N. Olmsted, OH #559	\$17,642	\$26,233	48.7%
Syracuse, NY #526	\$16,539	\$24,415	47.6%
Towne South, OK #888	\$19,519	\$27,839	42.6%
Greece, NY #839	\$18,623	\$25,791	38.5%
Buford, GA #616	\$22,695	\$31,402	38.4%
Greenville, SC #968	\$24,126	\$32,929	36.5%
Lubbock, TX #933	\$15,179	\$20,692	36.3%



Congratulations to Victoria Rogers with Team Bandera #593 as she gets awarded with her Sapphire Pin! In just a matter of 6 months, Victoria has risen from Ruby status to Sapphire which is an amazing accomplishment! You will always find her with a smile on her face and making sure the birthday child is having the most special day possible. Thank you Victoria, for all you do. Your Sapphire Pin is very much deserved!

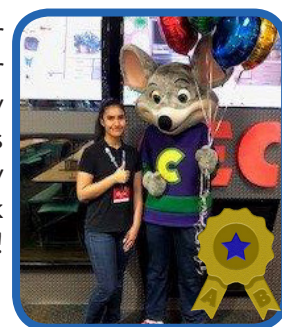
~ Victoria was awesome and made my son feel special. We would highly recommend her and Chuck E. Cheese. ~

~ My son enjoyed the whole birthday experience. Victoria was the perfect host taking care of everything so we could enjoy the party with our son and guests. ~

Team Bandera #593 is on a roll, as they award yet another Sapphire Pin Earner, Gabriela Gutierrez! Gaby started her journey with Chuck E. 1 1/2 years ago, and here she is now already promoting from Ruby Pin Status to Sapphire! She is always attentive to her parties and the party parents, making sure they have everything they need and never have to lift a finger. Thank you Gaby for all you do, your Sapphire Pin is very much deserved!

~ The host was very helpful and quick with everyone's requests. Had everything running really smooth. I definitely would recommend to family and friends. ~

~ Attentive service, friendly, amazing assistance! Gaby was on top of everything. She really made the party such a breeze. My son is a special needs child so he requires a lot of my attention so it's challenging to host a party and attend to him. She made it so I could focus on him. ~

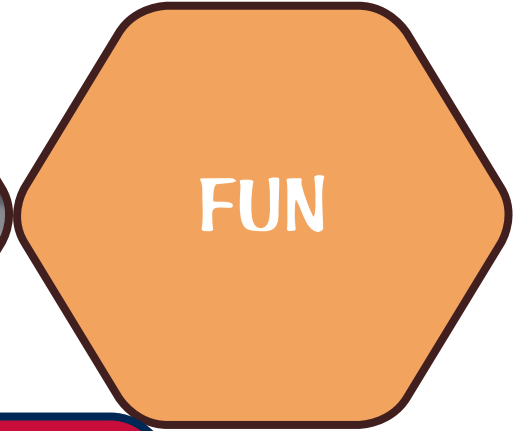


Week 17
May 10, 2019



WHAT'S GOIN' ON

- Highlight Moments -



Submit your highlight moments to myfavoritefun@cecentertainment.com

MILESTONES-

- Reach and Achieve! -



Michael DeCotiis ~ 487



Nickole Reeves ~ 939



Jose Miranda
Core Cast Member #324
15 Years

Vilma Iraheta
Cast Member #418
15 Years

Mohammad Haghighat
Core Cast Member #968
15 Years

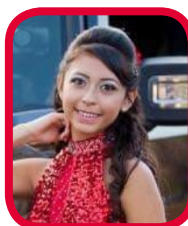


Yolanda Garza

Team Humble #105

Frank Ramirez, DM

~ Overall experience was awesome, my server Yolanda was very helpful. ~



Precious Yanez

Team Houma #706

Brian Pitre, DM

~ Precious was very attentive and did a fantastic job with Saylor's party. It wasn't rushed and we enjoyed ourselves! ~



Allie Hickman

Team Bowling Green #567

Michele Beavan, DM

~ Our party host Allie was amazing. She made sure everything was taken care of, she is a hard worker. ~



Melissa Ramirez

Team San Antonio #593

Bill Pressel, AD

~ Our party hostess was very helpful and attentive to whatever we needed. I didn't find myself having to seek her when things were needed for the party. She was great! ~



Alexis Camara

Team Jacksonville #804

Nestor Rivera, DM

~ It was fun, our host was nice, courteous and attentive. The party was care-free, worry-free, no hassle. Love the program, fun activities and engaging. ~



Emily Mei

Team Rochester Hills #085

Chad Estrada, DM

~ Emily went above and beyond expected. My son had an amazing birthday and we can't wait to come back in a few months for my daughter's birthday. ~



DEAR CHUCK E...

- You're the BEST! -

I am emailing because I wanted to say how wonderful Renata Jordan was for my son's party last Saturday. She was **very friendly to the parents and the kids** and she was awesome with anticipating needs and participating in the birthday songs, etc. She made the party great and the other parents remarked about how good she was and how great the party was in general. I would definitely recommend her and CEC to others. Please recognize Renata for her excellent work. She made the company look very good and she deserves recognition for that.

Southeast
Melbourne, FL #699
RVP Bill Eich
AD Peter Panunzi
GM Kevin Stephens
Cast Member Renata

I wanted to reach out to you to give kudos. I have been a regular guest here in San Diego at various locations, but more specifically your National City location with my step daughter. My daughter is on the autism spectrum, and while she does okay with some louder than usual places, she loves Chuck E. Cheese. I just wanted to say thank you for providing a place for her to play, without judgment, and be a kid. It is also a sense of relief as a parent to have somewhere to go where I can see her interact and enjoy herself without being overwhelmed. I appreciate what you guys provide and the prices are reasonable for the entertainment and joy that it provides. **Thank you so much for providing a place for a kid to be a kid without stipulations.**

Western
National City, CA #439
RVP Jim Brawley
DM Patty Cedillo
GM Larry Navarro

My husband and I planned a last minute birthday party for our 6 year old son. When we arrived at Chuck E. Cheese I fully expected the staff not to have the party coordinated since we registered online the day prior. I was prepared to run around, set up, and keep everything on track. As my family and I walked in the door, our party host Connor promptly greeted us. I was delighted to find our party area clean and organized with all the extras in place. Connor had my reservation in front of him so that he could confirm everything that I had booked. He also discussed a variety of options for the food I ordered that I was not aware existed. **He also helped my son set up his birthday band and went with him to show him how to use it with the games.** Connor did not miss a beat. He stayed in constant communication with us and reminded me of when it was time to transition during each segment of the party. **I just sat back and enjoyed our sons's birthday.** Connor's professionalism and friendliness had not gone unnoticed. Several of our guests made the same observations and comments. I must say that booking this birthday party was a great choice and exceeded my expectations.

Northeast
Monroeville, PA #537
RVP Chris Kelly
AD Dan Bessemer
GM Anthony Pizzuto
Cast Member Connor



Team Pearland, TX #578

THE MORE YOU KNOW...

Risk Management

Tip of the week:

WASH YOUR HANDS FREQUENTLY:

To ensure you wash thoroughly, it should take 20 seconds. That is about the same time it takes to sing the "Happy Birthday" song twice.

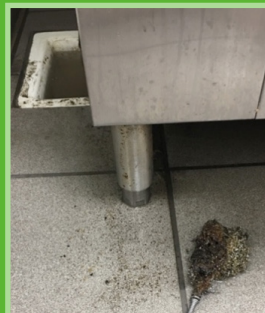


Facilities

Make sure your floor drain covers are securely in place.

Having missing/loose drain covers can add up on your plumbing cost.

When drain covers are secure it will help keep these items out of your drain lines which cause clogs, back-ups, and reduces slips and falls.



Merchandise

Merch Bins Reduction

By now, everyone should have reduced their merch bins from 6 to 5.

Starting this Sunday, May 12th, everyone should start inventorying into the new categories.

If you have any questions regarding this change, please reach out to merchandise@cecentertainment.com

POS

REMINDER

For security and audit purposes, there is to be NO SHARING of:

- POS codes
- Log in Credentials
- Mag Cards
- Thumbprints 😬



Marketing

IT'S TIME TO THROW AWAY YOUR OLD MENU PANELS!

Remember your old menu panels we asked you to store away back in November?

Well, it is now time to let them go!

A new menu update is coming your way in the next couple of months, so to avoid any confusion we need you to throw away your old version currently in storage.

If you have any questions, please reach out to your Regional L&D Manager.



Grant Altieri
Team Pittsburgh #544



Quandrius Briggs
Team Montgomery #608



CAREER GROWTH OPPORTUNITIES

General Manager Opportunities

S. Birmingham, AL	707
Edmonton, AB	834
Fullerton, CA	325
Valencia, CA	355
Diamond Bar, CA	409
El Monte, CA	428
San Bruno, CA	444
Jax Orange Park, FL	066
Slidell, LA	693
Salisbury, MD	771
Rochester, MN	798
Rochester, NY	517
Hempstead, NY	527
New Hartford, NY	646
Yonkers, NY	653
Amherst, NY	840
Hickory, NC	382
Sharonville, OH	738
Janesville, WI	728

Tech Manager Opportunities

Jonesboro, AR	668	Ft. Wayne, IN	946
Redwood City, CA	108	Largo, MD	532
Lakewood, CA	357	Springfield, MA	476
N. Fresno, CA	364	Everett, MA	755
San Jose, CA	404	Southgate, MI	713
Murrieta, CA	414	Omaha, NE	733
Vista, CA	784	Jersey City, NJ	484
Superior, CO	711	Albuquerque, NM	332
Waterbury, CT	463	Hempstead, NY	527
Jonesboro, GA	601	Bronx Terminal, NY	641
Savannah, GA	605	Charlotte, NC	039
Fayetteville, GA	615	Cincinnati Colerain, OH	561
Matteson, IL	073	Norman, OK	893
Darien, IL	685	Austin, TX	586
Columbus, IN	670	Midland, TX	928
		Beaumont, TX	930

District Opportunities

District Manager
South Chicago, IL Market

To view all open Chuck E. Cheese positions, visit www.chuckecheese.com/careers

To view all open Peter Piper Pizza positions, visit <http://www.peterpipercareers.com/search-jobs.html>

